



FORMAL CONSUMER COMPLAINT

Site of Complaint _____
Street or Road City County

Owner(s) Name _____ Home Phone # _____

Address _____
Street or PO Box City County Zip

Company Name _____

Company Owner(s) Name _____ Master License # _____

Address _____
Street or PO Box City County Zip

Company Phone# _____ Date of Installation _____

The Board may revoke, suspend, place on probation, or restrict the license or certificate of any licensee or certificate holder; refuse to issue or renew a license or certificate; or reprimand, censure, or fine a licensee or certificate holder for violation of KRS 198B.650 to KRS 198.689.

Check all that apply below.

- ___ HVAC person not licensed.
___ Incompetence, deliberate disregard, or violation of the building or other applicable codes.
___ Faulty installation, maintenance, alteration, or repair of:
___ Heating system ___ Cooling System ___ Ventilation System
___ Other _____

___ There is currently ongoing court litigation in this matter in _____ County.

I understand and agree that I may be subpoenaed to testify if a hearing is held before the HVAC Board as a result of this formal consumer complaint.

Owner(s) Signature _____ Date _____



HVAC VIOLATION OR DEFICIENCY
(ADDITIONAL PAGES MAY BE USED IF NEEDED)

Explain in detail, starting with the date on which issues were first discovered, all issues with the HVAC System:

Please include your expectations as to how this matter should be resolved:
